Resilience ~ Aspiration ~ Success

#### **Parent & Visitor Behaviour Policy**

Adopted by Governors: March 2022

Review timetable: 3 years



#### **Abusive or Threatening Behaviour**

All members of the school community have a right to expect that their school is a safe place in which to work and learn.

- Violence, threatening behaviour and abuse against school staff or other members
  of the school community will not be tolerated. There should be zero tolerance of
  such behaviour within the school.
- Where such behaviour does occur, action will be taken to deal with the person or persons concerned.

#### Action to be taken if an incident occurs

- Incident report
   If an incident involving violence, threatening behaviour or abuse does occur then
   an incident report form (Appendix 1) will be completed by the member of the
   school community against whom the abuse was directed. In the case of this
   being a pupil a member of staff may complete the form on their behalf. The pupil
   should read what has been written agree the contents and sign it.
- Step 1: Verbal warning
   The Head Teacher or his designated representative will speak to the person or persons perpetrating such an incident privately. It will be put to the person that such behaviour is unacceptable and an assurance will be sought that such an incident will not be repeated. It will be stressed on this occasion that repetition of such an incident will result in further more serious action being taken.
- Step 2: Written warning If a second incident occurs involving the same person or persons, the Head Teacher will write to the adult(s) informing them once again that this conduct is unacceptable.
- Step 3: Final written warning
  If a third incident occurs involving the same person or persons, the Chair of
  Governors will write to the adult(s) giving a final warning that this abusive and
  threatening behaviour is unacceptable, and that a repetition of this conduct will
  leave the governors no option but to involve the South Bank Multi Academy
  Trust(SBMAT) and / or the police. The process may be accelerated according to
  the level of behaviour.

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- Step 4: South Bank Multi Academy Trust ban letter
  If such an incident recurs, or if an initial incident is considered serious enough by
  the Head of School, the SBMAT would be involved to enforce any action deemed
  necessary. This may result in a person or persons being excluded from school
  premises. The SBMAT may consider taking legal action to enforce a ban.
  Therefore an assurance will need to be sought from members of the school
  community who witnessed the offence that they will be prepared to give evidence
  in court should the need arise.
- Step 5: involvement of the SBMAT and police If following a decision to ban a person from the school premises, that person nevertheless persists in entering school premises and causes a nuisance or disturbance, such a person may be removed from the school premises as a trespasser and prosecuted under Section 547 of the Education Act 1996. They may also be charged with an offence under the Public Order Act 1986 or other such legislation.
- All parents, even if excluded from school premises following action by the SBMAT, have a right to be informed about their child's educational progress.
   This could be achieved through a meeting with the other parent or through a written report.

PLEASE NOTE: Information regarding incidents which occur on the premises of any school within the SBMAT may be shared with other schools within the SBMAT if appropriate.

Police involvement would make reference to the Public Order Act 1986 (Criminal conduct / police remit)

Section 5 "Disorderly conduct" (paraphrased)

Verbal abuse, threatening abusive or insulting words or behaviour or any disorderly behaviour whereby a person is caused alarm, harassment or distress

#### Section 4 "Threatening behaviour"

A person fears that violence or threat of violence is likely to be provoked

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Role / Position (if member of staff):



Abusive or Threatening Behaviour – Incident Report Form

| 1. Details  |
|---|
| Date of Incident:                                 |
| Day of the week:                                  |
| Time:   |
| Location  |
| 2. Member of staff reporting incident.            |
| Name:   |
| Position:   |
| 3. Details of person assaulted / verbally abused. |
| Name:   |

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| 4. Identity of trespasser / assailant / verbal abuser (if known).  |  |  |
|--|--|--|
| Name:  |  |  |
| Please specify relationship to premises (i.e. Member of public, parent, relative of pupil, relationship unknown, etc): |  |  |
|  |  |  |
| 5. Witness(es) if any  |  |  |
| Name:  |  |  |
| Address:   |  |  |
| Other important information:   |  |  |
| 6. Details of incident (please attach witness statement)   |  |  |
| Details:   |  |  |
|  |  |  |
|  |  |  |
| Location of incident:  |  |  |

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#### 7. Further Information (see policy):

| Recorded outcome of specific incident:   |  |  |
|--|--|--|
| Has abuser been involved in any previous incidents?                                |  |  |
| Name and contact details of police officer involved / incident number if reported: |  |  |
|  |  |  |
| Form completed by :  |  |  |
| Signed:  |  |  |
| Date:  | RETURN THE COMPLETED FORM TO THE HEAD of SCHOOL OF THE SITE WHERE THE INCIDENT OCCURRED AS SOON AS YOU ARE ABLE. THIS WILL ENSURE APPROPRIATE ACTION IS TAKEN IN LINE WITH THE POLICY. |  |